

Non-Discrimination Policy

As a recipient of Federal financial assistance, Mercy Medical Center does not exclude, deny benefits to, or otherwise discriminate against any person on the ground of race, color, national origin, disability, age, or sex in admission to, participation in, or receipt of the services and benefits under any of its programs and activities, and in staff and employee assignments to patients, whether carried out by Mercy Medical Center directly or through a contractor or any other entity with which Mercy Medical Center arranges to carry out its programs and activities.

This statement is in accordance with the provisions of Title VI of the Civil Rights Act of 1964 (nondiscrimination on the basis of race, color, national origin), §504 of the Rehabilitation Act of 1973 (non-discrimination on the basis of disability), the Age Discrimination Act of 1975 (non-discrimination on the basis of age), §1557 of the Patient Protection and Affordable Care Act of 2010 (non-discrimination on the basis of sex), and regulations of the U.S. Department of Health and Human Services issued pursuant to these three statutes at Title 45 Code of Federal Regulations Parts 80, 84, and 91.

In case of questions, please contact:

Civil Rights Coordinator Contact Information : email: mercypatientrelations@commonspirit.org

Address: Mercy Medical Center 2700 NW Stewart Parkway Roseburg, OR 97471

Attention: Patient Relations - Phone: Patient Relations: (541) 375-5555

Spanish - ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-541-677-3555 (TTY: 1-541-677-4336).

Vietnamese - CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-541-677-3555 (TTY: 1-541-677-4336).

Chinese - 注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-541-677-3555 (TTY: 1-541-677-4336)。

Russian - ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-541-677-3555 (TTY: 1-541-677-4336).

Korean - 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-541-677-3555 (TTY: 1-541-677-4336)번으로 전화해 주십시오.

Ukrainian - УВАГА! Якщо ви розмовляєте українською мовою, ви можете звернутися до безкоштовної служби мовної підтримки. Телефонуйте за номером 1-541-677-3555 (TTY: 1-541-677-4336).

Japanese - 注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。1-541-677-3555 (TTY: 1-541-677-4336)まで、お電話にてご連絡ください。

Arabic -- رقم هاتف الصم ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1-541-677-3555 (TTY: 1-541-677-4336).

Romanian - ATENȚIE: Dacă vorbiți limba română, vă stau la dispoziție servicii de asistență lingvistică, gratuit. Sunați la 1-541-677-3555 (TTY: 1-541-677-4336).

Mon-Khmer, Cambodian - ប្រជុំគ្នា: បើសិនជាអ្នកនិយាយភាសាខ្មែរ, សេវាជំនួយផ្នែកភាសា ដោយមិនគិតថ្លៃ គឺអាចមានសំរាប់អ្នក។ ចុះ ទូរស័ព្ទ 1-541-677-3555 (TTY: 1-541-677-4336)។

Cushite (Oromo) - XIYYEEFFANNAA: Afaan dubbattu Oroomiffa, tajaajila gargaarsa afaanii, kanfaltiidhaan ala, ni argama. Bilbilaa 1-541-677-3555 (TTY: 1-541-677-4336).

German - ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-541-677-3555 (TTY: 1-541-677-4336).

Persian(Farsi) - اگر به زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای شما فراهم می باشد. با 1-541-677-3555 توجه: (TTY: 1-541-677-4336).

French - ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-541-677-3555 (TTY: 1-541-677-4336).

Thai - เรียน: ถ้าคุณพูดภาษาไทยคุณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟรี โทร 1-541-677-3555 (TTY: 1-541-677-4336).